



Kettering Health is committed to meeting the health care needs of our community through the ministry of physical, mental, and spiritual healing. All patients, regardless of race, creed, sex, age, national origin or financial status, may apply for financial assistance.

**Availability of Financial Assistance:** You may be able to get financial assistance if you do not have insurance, are underinsured, or if it would be a financial hardship to pay in full your expected out-of-pocket expenses for emergency and other medically necessary care that Kettering Health provides.

**Eligibility:** Kettering Health provides financial assistance based upon need. To determine need, we review your household income and compare it to the Federal Poverty Level guidelines set by the U.S. Department of Health and Human Services. We also review the number of charges for which you are responsible. You may be ineligible for financial assistance if you have sufficient insurance coverage, or we determine your income is enough to pay for care.

**Financial Assistance Offered:** If you and/or the party responsible for payment has combined income equal to or below 250 percent of the federal poverty guidelines, you will have no financial responsibility for the care that Kettering Health provides. If you fall between 251 percent and 400 percent of the guidelines, you may qualify for discounted rates for our care.

**Application Process:** To apply for financial assistance, complete the application available at any one of our hospital registration departments listed below or visit [www.ketteringhealth.org/financial](http://www.ketteringhealth.org/financial). Return completed application with proof of income which may include pay stubs or other documents containing income information for the appropriate time period (3 or 12 months prior to hospital facility services). Complete application may be 1) mailed to Kettering Health Financial Assistance P.O. Box 933310 Cleveland Ohio 44193, 2) faxed to (937)522-9944, 3) or emailed to [financialcounselors@ketteringhealth.org](mailto:financialcounselors@ketteringhealth.org).

**Charges Not to Exceed Amounts Generally Billed:** If you are eligible for financial assistance under this policy, Kettering Health will not charge more for your emergency or other medically necessary care than the amounts we generally bill to individuals who have insurance for such care. Please refer to “Amount Generally Billed Definition” document located at [www.ketteringhealth.org/financial](http://www.ketteringhealth.org/financial) or by calling the phone numbers listed below for more information. In certain cases, we may presume you are eligible for financial assistance if you already qualify for certain types of governmental aid.

**How to Obtain Copies of Our Financial Assistance Documents**

Our Financial Assistance Policy and the Financial Assistance Application Form are available free of charge through:

- Kettering Health’s website at [www.ketteringhealth.org/financial](http://www.ketteringhealth.org/financial);
- Kettering Health emergency departments and registration areas;
- Mail or Email by contacting a financial counselor ([financialcounselors@ketteringhealth.org](mailto:financialcounselors@ketteringhealth.org)).

**Kettering Health is here for you**

If you have any questions or concerns about the policy, application, or payment programs available, please call the hospital where you are scheduled or received care at the phone numbers listed below, or Customer Service at (866) 319-2981.

FACILITY	LOCATION	PHONE NUMBER
Kettering Health Behavioral Medical Center A Service of Kettering Health Miamisburg	5350 Lamme Rd Moraine, OH 45439	937-384-8774
Kettering Health Dayton (formerly Grandview Medical Center)	405 West Grand Ave Dayton, OH 45405	937-723-3237
Kettering Health Greene Memorial (formerly Greene Memorial Hospital)	1161 North Monroe Dr Xenia, OH 45385	937-352-2201
Kettering Health Hamilton (formerly Fort Hamilton Hospital)	630 Eaton Ave Hamilton, OH 45013	513-867-2301
Kettering Health Main Campus (formerly Kettering Medical Center)	3535 Southern Blvd Kettering, OH 45429	937-395-8880
Kettering Health Miamisburg (formerly Sycamore Medical Center)	4000 Miamisburg Centerville Rd Miamisburg, OH 45342	937-384-8774
Kettering Health Troy (formerly Troy Hospital)	600 West Main Street Troy, OH 45373	937-980-7001
Kettering Health Washington Township (formerly Southview Medical Center)	1997 Miamisburg Centerville Rd Washington Township, OH 45459	937-401-6215
Soin Medical Center – Kettering Health	3535 Pentagon Blvd Beavercreek, OH 45431	937-702-4875